



31 May, 2006

To whom it may concern,

RE: Reference Graffiti Removal Systems

Citywide is responsible for the delivery of open space maintenance and facility management services to the City of Melbourne. This contract incorporates the maintenance of Significant parklands, boulevards, open space areas and the CBD – the service includes turf, horticulture, tree, property and infrastructure maintenance including cleaning & rubbish removal.

The expectations are high and it is critical that Citywide and its key contractors deliver a high quality service.

Graffiti Removal Systems are a key service provider to Citywide for the City of Melbourne Contract and deliver a professional, customer focused, cost effective service.

Graffiti Removal Systems are responsible for reactive and proactive graffiti removal from all assets within the parks system, including, park furniture, bridges, art works, sculptures, pathways, trees, buildings etc.

Graffiti Removal Systems were a key player leading up to and during the Commonwealth Games with a pro active clean up program. This ensured that the City was presented at its best to the world during the Games. The major benefit aside from the aesthetic impact of graffiti free infrastructure, was that Graffiti Removal System through their experience was able to identify and treat areas of major concern that are continually attacked with graffiti and remove the graffiti within hours of vandalism.

I have no hesitation in recommending the services of Graffiti Removal Systems. I would be pleased to discuss their services further.

Regards,

Lisa Carty
Manager ParkCare - Citywide Service Solutions

redefining service excellence