

Wednesday 21 February 2007

GRAFFITI REMOVAL SYSTEMS Pty Ltd

Dear Cathie Emery and Team,

I would like to write to tell you how impressed we are with your products. Here at Hume City Council we have had an on-going problem with graffiti, costing a fortune to remove or replace products. I am in charge of the Signs crews at Hume and am dealing with graffiti on a daily basis. Previously, we have had a serial graffiti vandal, costing council close to \$30,000 to replace damaged or un-readable signs within a couple of months. We have always had the capacity to remove graffiti with inferior and more toxic chemicals. These chemicals meant the guys had to wear more protection equipment and sometimes face masks. The chemicals would eat away at the signs underneath so work had to be fast and water used to help stop chemical reaction. This would mean that the sign was sometimes left in worse condition.

For over a year now we have been using your products. I was sceptical initially, but your on-site demo proved that your products were worth a try.

Previously, we could not remove graffiti from pavement without the use of harsh chemicals and high pressure water. **Your Bare Brick and Masonry remover** has been fantastic for this purpose. Just paint it on (no scrubbing involved) and wash it off.

The **Sensitive Surface Graffiti remover** has proved to be invaluable. Large signage can be cleaned over and over again if required without causing damage to sign. Previously, the sign would bubble and blister with the harsh chemicals, and we would have to replace it.

Our favourite product would have to be the **Graffiti Wipes**. Not only have they been great for the signs department but also for the Waste and Parks departments. The signs department uses these wipes on a daily basis. In the small amount of time we have been using the wipes we have saved over **\$10,000** on the replacement of traffic signage. Not only do the wipes save money but are also safe to use. The crews love to use them. Safe, easy and effective. Minimum PPE required, and no toxic smell.!

The Waste department now also use graffiti wipes for removing graffiti from residential, and commercial bins (no damage caused to plastic) and graffiti along shopping strips.

Thankyou for your excellent service and quick delivery times.

Kind Regards,
Aimee Gould
Team Leader, Cityworks
Hume City Council.